



Pegler Yorkshire

Policy Statement

Pegler Yorkshire commitment to Quality

It is the policy of Pegler Yorkshire to provide a range of products and services that meet, or exceed, the requirements of our customers in respect of:

- **Quality** – *Our aim is to provide our customers with zero defect parts, which comply with all relevant legislative and product standards.*
- **Cost** – *By implementing and maintaining modern efficient manufacturing processes with minimum internal reject rates, we aim to be able to market our products at competitive prices.*
- **Delivery** – *Our policy is to supply products to our customers "On Time, In Full" to all agreed delivery dates and times.*

This is achieved through the continuous improvement of our Quality Management System and complies with the requirements of:

BS EN ISO9001: 2008.

Objectives to implement this Policy are established at the management review meeting and are supported by site specific targets. Action plans to achieve objectives and targets are reviewed on a regular basis.

Mike Saunders
Group Managing Director

1st January 2011